

# LEGALMOOV – TERMS AND CONDITIONS FOR LEGAL PROFESSIONALS

**Effective date:** 12/02/26

**Provider:** LegalMoov, Unit 14, Market Yard, St George Terrace, Carrick on Shannon, Co Leitrim, N41 V3W5, Ireland (“LegalMoov”, “we”, “us”).

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These Terms and Conditions (the “**Terms**”) govern the access to and use of the LegalMoov platform by legal professionals (“**Professionals**”). By registering, uploading verification documents, or using the Platform, you agree to these Terms.

## 1. Definitions

- “**Platform**” means the LegalMoov website/app and associated services enabling (i) Professional profiles, (ii) client recommendations, (iii) appointment requests and scheduling via Cal.com, and (iv) payment processing via Stripe.
- “**Client**” means an individual (B2C user) using the Platform to seek legal services.
- “**Appointment**” means a scheduled meeting between a Client and a Professional arranged through the Platform/Cal.com.
- “**Appointment Request**” means a booking request initiated by a Client through Cal.com via the Platform.
- “**Appointment Fee**” means the fee (if any) payable by the Client for an Appointment, as set by the Professional or otherwise configured in the Platform.
- “**Professional Documents**” means verification documentation requested during onboarding and ongoing compliance, including: practising certificate, professional indemnity insurance evidence, and ID/firm registration details.
- “**First Paid Booking Event**” means the first time (i) an Appointment Request is received through Cal.com for you and (ii) the related Stripe payment is successfully processed.
- “**Plan**” means a subscription plan (monthly or annual) as described in Section 6 and Schedule 1 (Plans & Features).

## 2. Platform role; no legal services by LegalMoov

**2.1 Intermediary only.** LegalMoov provides a platform to facilitate discovery, recommendations, booking, client onboarding and payment processing. LegalMoov does **not** provide legal advice, representation, or regulated legal services.

**2.2 No party to the retainer.** Any solicitor-client or attorney-client relationship is strictly between you and the Client. LegalMoov is not a party to your engagement terms,

conflicts assessment, client care obligations, compliance with the regulatory authorities, scope, outcomes, or fees (other than facilitating payment processing as described).

**2.3 Your professional obligations.** You remain solely responsible for: conflicts checks, AML/CTF and client onboarding requirements, engagement letters/terms of business, fee notes/invoicing (where applicable), and compliance with your regulator/professional rules.

### **3. Eligibility and territory**

**3.1 Who may register.** Solicitors, barristers, mediators, law firms, and in-house legal professionals may register, provided they are duly authorised where they practise and comply with Section 4.

**3.2 Territory.** The Platform is currently operated only for the Republic of **Ireland**. You may indicate additional jurisdictions in your profile; you are solely responsible for ensuring you are entitled to advise and practise in those jurisdictions and for complying with all cross-border rules and disclosures.

### **4. Registration, verification, and ongoing compliance**

**4.1 Account information.** You must provide complete and accurate account and profile information and keep it updated.

**4.2 Verification gate.** Access to full functionality and public visibility on the Platform is conditional upon successful verification of Professional Documents.

**4.3 Required documents (minimum).** You must upload:

- practising certificate (and its validity/expiry date);
- evidence of a valid professional indemnity insurance for the scope of the services that you seek to offer; and
- ID and/or firm registration details (as requested in onboarding).

**4.4 Verification scope.** Verification is performed to confirm eligibility for Platform participation and is not an endorsement of your competence, authorisation scope, or service quality.

**4.5 Expiry management and visibility.** You must enter the validity/expiry dates for required documents. LegalMoov may send reminders prior to expiry. If required documents expire or become invalid and are not renewed promptly, LegalMoov may **suspend your visibility** and/or access until updated documents are provided and verified.

**4.6 Right to re-verify.** LegalMoov may request updated documents at any time to maintain Platform integrity and compliance.

**4.7 Refusal/suspension/removal.** LegalMoov may refuse onboarding, suspend, or remove you from the Platform if we reasonably believe: (i) documents are

missing/expired/false, (ii) you are not authorised, (iii) you breach these Terms, or (iv) continuing to provide the service would create legal/regulatory risk.

## **5. Professional profile; content; conduct**

**5.1 Profile obligations.** Your profile must be accurate, not misleading, and compliant with applicable professional advertising/marketing rules.

**5.2 Licence to display.** You grant LegalMoov a non-exclusive, worldwide, royalty-free licence during the Term to host, display, reproduce, and distribute your profile content (including name, logo, and biographical information) solely to operate, market, and improve the Platform and to present you to Clients.

**5.3 Prohibited conduct.** You must not:

- misrepresent your authorisation, experience, or pricing;
- mislead clients with false or deceptive information with regards to yourself, your qualifications and to the scope of the services provided;
- create unjustified expectations of success;
- directly compare the solicitor's services with those of another solicitor in a disparaging manner;
- use Client data for unrelated marketing without a lawful basis;
- present yourself in a way that is inconsistent with the dignity of the profession, brings the profession in disrepute or is likely to diminish the public confidence in the administration of justice;
- attempt to interfere with Platform operations (malware, scraping, reverse engineering beyond legal allowances);
- upload unlawful content or infringing materials;
- present any information that may amount to harassment or create undue pressure
- advertise contingency fees. Only limited contingency fee information that do not misrepresents the legal position are allowed.
- engage in direct solicitation of lay clients permitted direct access frameworks
- make claims of specialisation unless formally recognised

## **6. Plans, pricing, and introductory free period**

**6.1 Plans and fees.** Plans and included features are set out in **Schedule 1**. Unless otherwise stated, all fees are **exclusive of VAT**.

#### **6.2 Basic (monthly)**

The current standard price for the Basic (Monthly) plan is €149 per month plus VAT (where applicable).

From time to time, LegalMoov may offer introductory or promotional pricing, including discounted rates for an initial period (for example, a reduced monthly fee for the first three months), where such promotion is expressly displayed at the point of sign-up. Any such promotional rate shall apply only for the specified promotional period and shall automatically revert to the then-current standard monthly price thereafter.

LegalMoov reserves the right to amend its pricing and promotional offers at any time, provided that any changes shall not affect the agreed price during an existing billing cycle.

**6.3 Premium – (coming soon) €199 per month + VAT** when launched, subject to availability and final feature confirmation.

**6.4 Annual subscriptions.** Where you select an annual Plan, the annual fee will be as displayed at checkout (and at renewal).

**6.5 Introductory free period (current policy).** For now and until further notice, subscription fees are waived until the **First Paid Booking Event** occurs. Billing begins immediately upon the First Paid Booking Event.

**6.6 Change to introductory policy for future sign-ups.** LegalMoov may withdraw or change the introductory free period for **new** Professionals at any time by updating onboarding materials and/or these Terms. This will not retroactively affect fees already accrued under an existing account, but may affect future eligibility or promotions.

**6.7 No per-lead/per-appointment fees ( Republic of Ireland).** LegalMoov does not charge per lead or per appointment in the Republic of Ireland at this time.

#### **6.8 Payments and billing method (Stripe).**

- Subscription fees are billed via **Stripe** using the payment method you select during checkout (e.g., card and other methods made available by Stripe in your region and configuration).
- If your payment fails, LegalMoov may retry and may suspend Platform access/visibility until payment is received.

**6.9 Fee changes.** LegalMoov may change subscription fees for future billing periods by giving at least **30 days' prior notice**. You may terminate before the new fees take effect.

### **7. Auto-renewal; cancellation; term**

**7.1 Monthly subscriptions (auto-renew).** Monthly subscriptions renew automatically each month unless cancelled.

**7.2 Monthly cancellation notice.** You may cancel a monthly subscription by giving notice at least **30 days before the end of the then-current monthly billing cycle**. If

you cancel later than that, the subscription may renew for the next cycle and remain payable for that renewal period.

**7.3 Annual subscriptions (auto-renew).** Annual subscriptions renew automatically for a further **12 months** unless cancelled.

**7.4 Annual cancellation notice.** To prevent renewal, you must cancel at least **30 days before the end of the then-current annual term**. If you cancel later than that, the subscription renews for a further 12 months and remains payable.

**7.5 Termination for cause.** Either party may terminate immediately if the other commits a material breach and fails to remedy it within **14 days** of notice (where a remedy is possible), or immediately in the event of illegality or insolvency.

**7.6 Effect of termination.** On termination, your profile may be removed or hidden, and your access disabled. Data handling will follow Section 12 and Schedule 2 (DPA), plus any mandatory legal retention.

## **8. Appointment Requests; scheduling; cancellations and charging rules**

**8.1 Booking and notifications.** Clients request Appointments via Cal.com through the Platform. You will receive a notification of new Appointment Requests and are responsible for managing your availability and timely responses.

**8.2 No guarantee of work.** LegalMoov does not guarantee any volume of Client enquiries, Appointment Requests, or revenue.

### **8.3 Cancellation policy (48-hour rule).**

- **If cancelled more than 48 hours before the scheduled start time:** either party (Client or Professional) may cancel and the Client will not be charged / will receive a full refund (as applicable).
- **If cancelled within 48 hours of the scheduled start time:** the Client **must pay anyway** (i.e., the Appointment Fee is non-refundable), subject to (i) any mandatory legal rights and (ii) Stripe/payment-network rules that may require a refund in specific circumstances.

**8.4 Professional standards.** You must comply with professional standards and provide accurate intake information. You must not accept an Appointment if you have a conflict or cannot lawfully act.

## **9. Client payments via Stripe; payouts; chargebacks (framework)**

**9.1 Stripe as payment processor.** Client payments are processed using **Stripe**. You acknowledge that Stripe's terms, compliance checks, risk controls, and payment method rules may apply.

**9.2 Connected account.** You may be required to create/connect a Stripe account and provide information required by Stripe and/or LegalMoov for compliance and payout purposes.

### **9.3 Payout timing and fees.**

### **9.3 Payout Timing and Fees**

All payouts to Professionals are processed through Stripe and are subject to Stripe's configuration, settlement cycles and processing timelines. Accordingly, the timing of any payout shall depend on the applicable Stripe account settings and may vary depending on the payment method used, banking arrangements and any review or compliance checks undertaken by Stripe.

Unless otherwise agreed in writing, payouts shall be made net of:

- (a) Stripe payment processing fees;
- (b) any applicable transaction, currency conversion or cross-border fees;
- (c) refunds, chargebacks or disputed amounts; and
- (d) any other fees expressly provided for under these Terms.

LegalMoov reserves the right to withhold or delay payouts where required to comply with legal or regulatory obligations, to investigate suspected fraud or misuse of the Platform, or where reasonably necessary to manage financial risk. In such a case, we will contact you to inform you of the situation.

### **9.4 Refunds and disputes.**

All payments are processed through Stripe. Refund requests, payment disputes and chargebacks may be administered through Stripe and shall be subject to Stripe's applicable terms, procedures and timeframes.

Where a payment is subject to a dispute or chargeback, LegalMoov reserves the right to suspend settlement of the relevant amount pending the outcome of the dispute process.

Unless otherwise agreed in writing:

- (a) where a chargeback or payment dispute relates to services provided by a Professional, the amount of the chargeback, together with any associated Stripe fees, administrative costs or penalties imposed by Stripe, may be deducted from sums otherwise due to the relevant Professional;
- (b) LegalMoov may set off any such amounts against future payments payable to the Professional; and
- (c) where insufficient funds are available for set-off, the Professional shall reimburse LegalMoov on demand for the disputed amount and any associated costs.

LegalMoov shall not be responsible for chargebacks arising from unauthorised use of a User's payment method unless caused by LegalMoov's breach of these Terms or applicable law.

## 10. Third-party services (Cal.com, Stripe) and integrations

10.1 **Third-party dependency.** The Platform relies on third-party services, including **Cal.com** (scheduling) and **Stripe** (payments). Availability and functionality may depend on these services.

10.2 **No liability for third-party outages.** LegalMoov is not responsible for failures attributable to third-party services outside our reasonable control.

10.3 **Your compliance.** You agree to comply with any applicable third-party terms required for your use of those services via the Platform.

## 11. Confidentiality

11.1 Each party shall keep confidential any non-public business, technical, security, or commercial information received from the other in connection with these Terms.

11.2 This does not limit your separate professional confidentiality obligations owed to Clients.

## 12. Data protection (GDPR) – role split and priority

12.1 **Account/admin data.** LegalMoov acts as **controller** for Professional account, billing, compliance, fraud prevention, and Platform security logs relating to Professionals.

12.2 **Client data processed for you (processor model).** For Client Personal Data that LegalMoov processes **on your behalf** to facilitate introductions, appointment booking, and transmission/storage of Client Briefs for your use as a Professional, LegalMoov acts as **processor** and you act as **controller**.

12.3 **DPA incorporated.** The Data Processing Addendum in **Schedule 2** forms part of these Terms.

12.4 **No AI training.** LegalMoov will **not** use Client or Professional content (including chat inputs, Client Briefs, or documents) to train AI models.

12.5 **Hosting and retention.**

LegalMoov's infrastructure is hosted on Heroku, a cloud platform operated by Salesforce, with data stored within data centres located in the European Economic Area unless otherwise notified. Heroku utilises industry-standard physical, technical and organisational safeguards designed to ensure the security, availability and resilience of hosted services.

Personal data shall be retained in accordance with LegalMoov's data retention policy and applicable legal obligations. Details of infrastructure hosting locations, applicable retention periods, and the technical and organisational measures in place are set out in Schedule 2, as may be updated from time to time in order to reflect operational or regulatory requirements.

## 13. Intellectual property

13.1 LegalMoov and its licensors retain all rights in the Platform, software, and branding.

13.2 Except as expressly permitted, you may not copy, modify, distribute, or create derivative works of the Platform.

#### **14. Warranties and disclaimers**

14.1 Each party warrants it has authority to enter into these Terms.

14.2 The Platform is provided on an “as available” basis. LegalMoov does not warrant uninterrupted or error-free operation.

14.3 LegalMoov disclaims responsibility for the content, quality, legality, or outcome of legal services provided by Professionals.

#### **15. Liability**

15.1 Nothing in these Terms limits liability for fraud, fraudulent misrepresentation, death or personal injury caused by negligence, or any liability that cannot be limited under applicable law.

15.2 Subject to clause 15.1, LegalMoov’s total aggregate liability arising out of or in connection with these Terms, whether in contract, tort (including negligence), breach of statutory duty or otherwise, shall be limited to a sum equal to the total fees paid or payable by you to LegalMoov in the twelve (12) months preceding the event giving rise to the claim.

15.3 Subject to 15.1, LegalMoov shall not be liable for indirect or consequential loss, loss of profit, loss of revenue, loss of business, loss of goodwill, or loss of data (except to the extent resulting from LegalMoov’s breach of Schedule 2 where applicable and not otherwise excluded by law).

#### **16. Indemnity**

You shall indemnify LegalMoov against third-party claims, losses, and costs arising from: (i) your legal services, (ii) breach of professional/regulatory rules, (iii) inaccurate or misleading profile/verification information, or (iv) your unlawful processing or misuse of Client data.

#### **17. Changes to the Platform and Terms**

17.1 LegalMoov may update the Platform and add/remove features, including launching Premium features, provided the core service remains available in substance.

17.2 LegalMoov may update these Terms by giving at least **30 days’ notice**. If you do not agree, you may terminate before the changes take effect. Continued use after the effective date constitutes acceptance.

## 18. General

18.1 **Notices.** Notices will be given by email to the address in your account and/or by in-product notice.

18.2 **Assignment.** You may not assign these Terms without LegalMoov's prior written consent. LegalMoov may assign to a successor in connection with a restructuring or sale.

18.3 **Severability.** If any provision is invalid, the remainder remains in force.

18.4 **Entire agreement.** These Terms (including Schedules) constitute the entire agreement between the parties regarding the Platform.

18.5 **Governing law and jurisdiction.** These Terms and any dispute (including non-contractual disputes) are governed by **Irish law**. The courts of **Ireland** have **exclusive jurisdiction**.

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## SCHEDULE 1 – PLANS & FEATURES (CURRENT)

### Basic (Essential)

**€149/month + VAT** (promo: **€119/month + VAT for first 3 months** where shown)

Includes:

- Publish Professional profile
- Matching with potential Clients
- Calendar integration (via Cal.com integration)
- Appointment management and notifications
- Client Brief functionality (including uploaded documents)

### Premium (All Features) – Coming Soon

**€199/month + VAT** (not yet available)

Includes Basic plus:

- Increased visibility in search results
- Automated appointment reminders
- Info badges on profile
- Dedicated account management/support
- Video conferencing features

**Important:** Features may evolve, and some items are labelled “coming soon”.

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## **SCHEDULE 2 – DATA PROCESSING ADDENDUM (GDPR – PROFESSIONAL AS CONTROLLER / LEGALMOOV AS PROCESSOR)**

This Schedule 2 applies to processing where the Professional is **controller** and LegalMoov is **processor** (as described in Section 12.2).

### **1. Subject matter, duration, nature, and purpose**

- **Subject matter:** Processing of Client personal data and Client Briefs to facilitate matching, appointment booking, scheduling, and making Client information available to the Professional for service delivery.
- **Duration:** For the duration of the Professional's use of the Platform plus any retention period set out below and/or required by law.
- **Nature of processing:** Collection, recording, organisation, structuring, storage, retrieval, transmission/disclosure to the Professional, and deletion.
- **Purpose:** To provide Platform functionality enabling Client introductions, scheduling, and secure transmission/storage of Client Briefs for the Professional.

### **2. Types of personal data and categories of data subjects**

- **Data subjects:** Clients; prospective Clients; Professional users (limited to operational processing).
- **Personal data (Clients):** identity/contact details, booking details, messages, and Client Brief documents and related metadata.
- **Special categories:** May be included if Clients upload sensitive data in Client Briefs (e.g., health, criminal, family matters). The Professional determines lawful basis and safeguards.

### **3. Controller instructions**

LegalMoov shall process personal data only on documented instructions from the Professional, including as necessary to provide the Platform. LegalMoov will inform the Professional if an instruction infringes GDPR (unless prohibited by law).

### **4. Confidentiality**

LegalMoov ensures persons authorised to process personal data are bound by confidentiality obligations.

### **5. Security measures (Article 32)**

5.1 LegalMoov shall implement and maintain appropriate technical and organisational measures designed to ensure a level of security appropriate to the risk, in accordance

with Article 32 of the General Data Protection Regulation. Such measures shall take into account the costs of implementation, the nature, scope, context and purposes of processing, and the risk of varying likelihood and severity for the rights and freedoms of natural persons.

5.2 Without limitation, LegalMoov's technical and organisational measures may include, as appropriate:

- (a) the pseudonymisation and encryption of personal data;
- (b) measures to ensure the ongoing confidentiality, integrity, availability and resilience of processing systems and services;
- (c) the ability to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident;
- (d) processes for regularly testing, assessing and evaluating the effectiveness of technical and organisational measures for ensuring the security of processing;
- (e) access controls and authentication mechanisms to restrict access to personal data on a need-to-know basis;
- (f) secure development practices and vulnerability management procedures;
- and
- (g) staff training and confidentiality obligations.

## 6. Sub-processors

The Professional authorises LegalMoov to engage sub-processors to provide the Platform. Current sub-processors include:

- **Cal.com** (scheduling/calendar functionality)
- **Stripe** (payment processing)
- **Heroku (hosting)**  
LegalMoov will provide notice of material changes to sub-processors where required.

## 7. International transfers

LegalMoov maintains a record of international data transfers identifying: (a) the categories of personal data transferred; (b) the categories of recipients; (c) the destination countries; and (d) the transfer mechanism relied upon in each case.

As at the Effective Date, international transfers (if any) are structured as follows:

- **Service providers located outside the EEA:** Transfers made subject to the European Commission's Standard Contractual Clauses, supplemented where necessary by a documented transfer risk assessment and appropriate technical and organisational safeguards.

- **Service providers located in countries subject to an adequacy decision:** Transfers made in reliance on the relevant adequacy decision adopted by the European Commission.
- **Intra-group transfers (where applicable):** Transfers governed by Standard Contractual Clauses or other approved transfer mechanisms.

LegalMoov shall review its international transfer arrangements periodically and shall update its transfer map and safeguards where required to ensure ongoing compliance with applicable data protection law.

## **8. Data subject rights assistance**

LegalMoov will assist the Professional (as controller) with responding to requests to exercise data subject rights, insofar as legally permitted and technically feasible.

## **9. Breach notification**

LegalMoov will notify the Professional without undue delay after becoming aware of a personal data breach affecting the processor-scope data and will provide reasonable information to support regulatory/client notifications.

## **10. Deletion/return of data**

LegalMoov shall retain personal data only for so long as is necessary to fulfil the purposes for which it was collected and processed, including for the purposes of satisfying any legal, regulatory, tax, accounting, or reporting requirements.

In determining appropriate retention periods, LegalMoov shall have regard to: (a) the nature and sensitivity of the personal data; (b) the purposes for which it is processed; (c) applicable statutory limitation periods; and (d) any mandatory retention obligations under applicable law.

Unless a longer retention period is required or permitted by law, personal data relating to contractual relationships shall generally be retained for a period of six (6) years following termination or expiry of the relevant agreement. Thereafter, such personal data shall be securely deleted or irreversibly anonymised.

Nothing in this clause shall prevent LegalMoov from retaining personal data for longer where required to establish, exercise, or defend legal claims, or to comply with applicable legal or regulatory obligations.

## **11. Audits**

Upon reasonable notice, the Professional may audit LegalMoov's compliance with this Schedule 2, limited to once per year (unless a breach occurs), subject to confidentiality and security restrictions.